



March 31, 2020

Chair Robin L. Morrison  
Tennessee Public Utilities Commission  
502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243-0001

Dear Chair Morrison:

Piedmont Natural Company, Inc. ("Piedmont") hereby files in the paragraph below its response to the Tennessee Public Utilities Commission's ("TPUC") Ongoing Request For Information Related to Measures Taken During The Coronavirus Covid-19 Public Health Emergency. Our response is being filed electronically at [TPUC.DocketRoom@tn.gov](mailto:TPUC.DocketRoom@tn.gov) as directed.

Piedmont continues to serve customers with safe and reliable natural gas service in the manner explained in our previous response to TPUC's request dated March 24, 2020. There have been no changes to the measures taken by Piedmont to relieve the burden on its customers and we continue to focus on the health and safety of our employees, customers, and the general public. Non-essential tasks remain deferred to limit contact opportunities. These non-essential tasks include routine meter changeouts and relocations and all work on the customers' side of the meter other than leaking water heaters. Consistent with federal guidance and as discussed with TPUC's Gas Pipeline Safety Division, Piedmont is deferring certain occupational training for one month to avoid any potential spread of the coronavirus.

Please contact me at any time as needed.

Sincerely,

/s/ Bruce P. Barkley

Bruce P. Barkley  
VP – Rates and Natural Gas Supply  
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